



Large Bottling Company

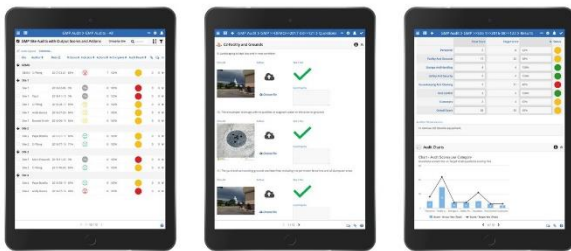
Sharing best practices across manufacturing locations

Positioning Statement

A large bottling company is a producer, seller and distributor of soft drinks with 50 facilities throughout North America and over 6,000 employees. They must complete quarterly audit inspections at each facility and implement corrective actions to ensure best manufacturing processes across the organization.

Problem Addressed

Previously the completion of facility inspections was time consuming. Recording results and generating subsequent reporting was a largely manual task. A lack of systems integration not only complicated reporting, it also made it difficult to 'close the loop' in terms of improvement actions. Enhanced visibility of audit results and completed corrective actions became a significant improvement area.



Solution

An audit app deployed on the Softools platform provided four key functions:

- On-the-go results collection
- Automated reporting
- Data consolidation
- Improvement actions tracker

Outcomes

- Real-time information
- Faster and transparent reports that lead to immediate corrective actions
- Data management – 200 yearly inspections are available in one platform. Results are easily comparable across locations and allow the organisation to disseminate best practices
- Building capability – functionality enabled employees to share and learn from results
- Clearly defined work standards that reduce defects and improve service levels

AT A GLANCE...

CONTEXT

- Producer, seller and distributor of soft drinks
- Location: 50 facilities in North America
- Employees: Over 6,000

CHALLENGE

- Lack of systems integration
- Time consuming assessment and reporting process
- Difficult to 'close the loop' on improvement actions

SOLUTION

- Cloud-based tool to collect inspection results
- Mobile and tablet enabled
- Improvement actions tracker and automated immediate reporting

OUTCOMES

- Real-time information
- Building capability
- Embedding and sharing best practices

Softools is an Enterprise Application Platform (EAP) which will deliver: real-time visibility, control, sharing of best practices and potential transformation in productivity and experience. Softools business process apps replace 1,000s of simple or complex legacy or Excel-based applications with applications that are secure, scalable, device agnostic, integrated, fully supported and fit-for-purpose.