

Digitally Transforming Corporate Risk Management



CONTEXT

Wilderness is a leading hospitality conservation company that offers luxury safari experiences in some of the most iconic wild places in **Africa**. With over 60 lodges across eight African countries, guests can enjoy exclusive, private game viewing, unrivalled style, comfort, and a range of activities for a full immersion in nature and local culture. They also have a strong commitment to conservation and community empowerment, and have won several awards for their sustainability, impact and risk initiatives.

PROBLEM

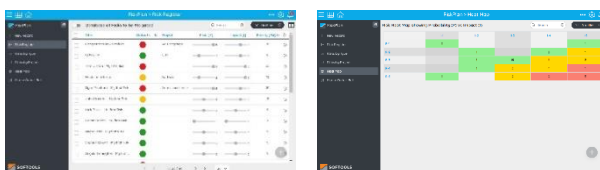
Wilderness is committed to responsible and sustainable business. The company's Corporate Risk Register forms a key part of its monthly corporate governance process and has traditionally been managed using Microsoft Excel, which presented the following key challenges:

- Multiple versions across servers and local copies of the Risk Register;
- Monthly reporting of Risks and Actions manual.

SOLUTION

Wilderness noticed Softools Riskplan Application in [Microsoft's Commercial Marketplace](#), which represents good risk management practice and operates a similar process to Wilderness' Excel-based template.

Softools Riskplan Application is modifiable without code, so the Wilderness Group Risk Manager undertook Softools App Builder Certification training, and with a small amount of guidance from Softools experts, successfully modified Riskplan to meet Wilderness' Risk Management requirements in weeks.



OUTCOME

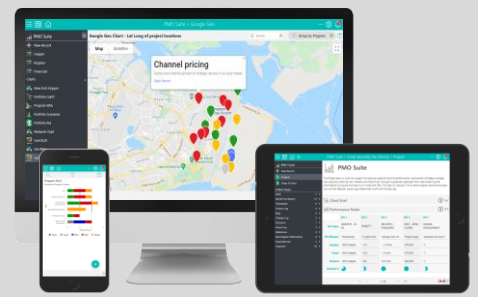
Wilderness has successfully digitally transformed their corporate Risk Management process, eliminating multiple versions of Excel and automating reporting.

App modified to suit business requirements.

No expensive IT resources required.

Business process owner has the skills to continuously improve the application so the solution can evolve with the business.

Softools no-code platform approach has been adopted, paving the way for digitising other processes in the future.



Why Softools?

Speed

Softools is the **fastest** and **simplest** digital platform to build and deploy custom business apps

"Subject Matter Experts and Managers can build apps on Softools without any coding knowledge"

Capability

Softools deliver simple and complex solutions (enterprise grade) in tight time-scales & budgets – secure, mobile, offline

Value

A single user license provides unlimited access to off-the-shelf and custom-built apps



How fast do you think we can digitise this Excel Risk Register?

SOFTOOLS DIGITAL APPS PLATFORM

Softools is an advanced **no-code Digital Application Platform** running in the Cloud - enabling the Digital Transformation (DX) of core business processes. Softools apps are immediately secure, can operate on any device, integrate with Enterprise Systems, and users can operate offline – *anywhere anytime, any place.*

